

Opioid Operational Command Center Operational Period

| | | Friday, June 30, 2017 at 1159 hours | |
|--------------------|-------|-------------------------------------|--|
| Operational Period | Start | Monday, June 26, 2017 at 1200 hours | |
| C Director | Itmp. | Date 6.24.2017 | |

Operational Period Objectives and Tasks

 Objective: Implement OOCC strategic statewide planning and response efforts Tasks:

| Task | Deadline | Responsible Entity |
|-----------------------------------------------------------------------------------------------------------------------------------------|----------|--------------------|
| Develop draft OOCC Plan narrative, highlighting OOCC initiatives with a corresponding 1-year work plan, spend plan, and local template | 6/30 | Planning Section |
| Develop OOCC reporting template, frequency and process to support state and local situational awareness regarding efforts at the state. | 6/30 | Planning Section |
| Finalize and submit OOCC SOE reporting update for legislative leadership | 6/30 | Planning Section |
| Share results of OIT status report with local and State stakeholders | 6/30 | Planning Section |

Objective: Develop OOCC budget and spend plan to support OOCC operations.Tasks:

| Task | Deadline | Responsible Entity |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--------------------|
| Compile SUD and heroin/opioid inventory items and related financial data received from agencies. | 6/30 | Finance/Admin |
| Approve FY 2018 Spend Plan | 6/30 | Finance/Admin |
| Compile personnel tracker submissions and provide to OOCC Command and General Staff | 6/30 | Finance/Admin |
| Confirm a mechanism for distribution of OOCC funds to the local Opioid Intervention Teams (OITs). | 6/30 | Finance/Admin |
| Coordinate the development of guidance, protocol, and schedule for implementing a grant-based program to support the local Opioid Intervention Teams (OITs). | 6/30 | Finance/Admin |
| Share inventory of heroin/opioid programs listed in the Inter-Agency Heroin and Opioid Coordinating Council's February 2016 Report with the OOCC Resources Section | 6/30 | Finance/Admin |
| Continue to assess bulk purchasing order contract for opioid antagonist measures | 6/30 | Finance/Admin |



3. **Objective:** Implement transition strategy that shifts the OOCC from crisis management to project management phase.

Tasks:

| Task | Deadline | Responsible Entity |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--------------------|
| Continue development of OOCC-specific objectives and tasks to guide the transition from the crisis management phase to a more sustainable project management model | 6/30 | Planning Section |
| Collect defined roles and responsibilities from OOCC Sections and corresponding branches/ units | 6/30 | Planning Section |
| Discuss staffing plan to align with the transition objectives and tasks | 6/30 | Planning Section |
| Finalize the year-1 project management work plan and structure with clear roles for State and local agencies | 6/30 | Planning Section |

4. **Objective:** Standardize care across all 49 acute care hospital emergency departments for patients who present with an overdose

Tasks:

| Task | Deadline | Responsible Entity |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--------------------|
| Plan the process for developing an ED standard protocol based on best practices for patients who present with an overdose | 6/30 | Health and Medical |
| Create a briefing document outlining hiring barriers for peer-recovery specialists, incorporating job description activities, for local health departments | 6/30 | Health and Medical |
| Evaluate streamlining the hiring process for Peer Recovery Support Specialists by local health departments, including assessment of DBM classification and job descriptions (sent to BHA for review and input) | 6/30 | Health and Medical |

Objective: Track and report on overdose related statistics on an ongoing basisTasks:

| Task | Deadlin e | Responsible Entity |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|-----------------------|
| Coordinate creation of standing automated report format of eMEDS confidential health information to DHMH and then to local health departments | 6/30 | Planning-Data Unit |
| Schedule and coordinate third meeting for data sharing coordination purposes to populate a Maryland Opioid Addiction Indicators dashboard for initial demonstration | 6/30 | Planning-Data Unit |
| Support logistical coordination of data collection to populate a Maryland Opioid Addiction Indicators dashboard for initial demonstration | 6/30 | Planning-Data Unit |
| Schedule and coordinate follow-up demo of Maryland Opioid Addiction Indicators data dashboard from ESRGC | 6/30 | Planning-Data Unit |
| Render legal opinion on the use of OD Map | 6/30 | Legal |
| Draft overdose-related monthly reporting template to support state and local situational awareness and response efforts [e.g. number of nonfatal ED visits, fatal overdose rates, narcan distribution] | 6/30 | Health and Medical |
| Conduct non-fatal opioid overdose analysis stratified by type of drug and explore feasibility of including drug stratification in existing reports (e.g. PHPSA report) | 6/30 | Health and Medical |



| Complete 6-month naloxone administration eMEDS data analysis (MIEMSS to DHMH; 10/16 - 3/17) | 6/30 | Health and Medical |
|----------------------------------------------------------------------------------------------------------------------|------|-----------------------|
| Establish monthly reporting of MSP seizure data and performance measures from the W/B HIDTA Heroin Response Strategy | 6/30 | Public Safety |

6. Objective: Implement OOCC Communications Strategy **Tasks:**

| Task | Deadline | Responsible Entity |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------------------------------|
| Launch OOCC internal SharePoint website | 6/30 | JIS/Communications |
| Schedule a series of information sessions with media outlets where each agency can share work regarding heroin and opioid-related initiative (e.g. WBAL and MPTV). | 6/30 | JIS/Communications |
| Develop a press release and provide template to state and local partners | 6/30 | JIS/Communications |
| Create OOCC letterhead template | 6/30 | JIS/Communications |
| Create series of videos for health professionals and educators on the "Before it's too late" website | 6/30 | JIS/Communications |
| Develop communications plan for internal and external stakeholders | 6/30 | JIS/Communications |
| Schedule a half day workshop for state PIOs | 6/30 | JIS/Communications |
| Schedule a half day workshop for local PIOs | 6/30 | JIS/Communications |
| Coordinate logistics for OOCC WebEX presentations to State and local partners outside of Operational Period Briefings including but not limited to legislative updates, crisis hotline and education | 6/30 | JIS/Communications + Planning |
| Initiate planning for statewide conference | 6/30 | JIS/Communications + Planning |

7. Objective: Facilitate operational coordination among state agencies and local partners working on heroin and opioid-related initiatives Tasks:

| Task | Deadline | Responsible Entity |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|---------------------------------|
| Convene a meeting between DHMH and MSDE regarding the School Naloxone Administration Policy Development Frequently Asked Questions to outline updates regarding recently passed legislation. | 6/30 | Health and Medical/Education |
| Set a date for upcoming Academic Deans meeting based upon partner availability late July / early August) | 6/30 | Health and Medical |
| Identify jurisdiction points of contacts for each of the identified promising practices | 6/30 | OOCC Local Liaison Branch |
| Contact local points of contact to gather information on identified promising practices and write up a short profile for each practice | 6/30 | OOCC Intern |
| Publish and share promising practices profiles with local jurisdictions and other partners as appropriate | 6/30 | Communications |
| Convene the last scheduled Crisis Hotline workgroup meeting to provide recommendations for improvements to the hotline | 6/30 | Health and Medical |
| Distribute materials outlining the appeal process for denial of substance use disorder treatment/ payment for treatment with provider associations | 6/30 | Health and Medical |



| Determine a strategy for engaging the non-profit and Faith-based social service | 6/30 | Social Services | A STATE OF |
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| providers | 1 | | |

8. Objective: Reduce inappropriate or unnecessary opioid prescribing through education and awareness activities

Tasks:

| Task | Deadline | Responsible Entity |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------------------|
| Continue to engage healthcare providers in opportunities for continuing education around appropriate opioid and Naloxone prescribing and dispensing. | 6/30 | Health and Medical |
| Conduct an educational webinar for hospital providers describing new requirements (PDMP, Medicaid updates) going into effect July 1, 2017. | 6/30 | Health and Medical |
| Package the materials used for the DHMH Townhall and video from the Townhall for state agency partners to use to engage their employees | 6/30 | Health and Medical |
| Identify and collect OOCC State-agency employee education and awareness materials to develop a toolkit, e.g. including packaged materials used for the DHMH Townhall and video from the Townhall for state agency partners to use to engage their employees | 6/30 | Operations Section Chief |

9. Objective: Identify detention center gaps and challenges in the provision of opioid treatment services, identify promising practices in Maryland, and work to close gaps

Task:

| Task | Deadline | Responsible Entity |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--------------------|
| Analyze results of survey on intake/assessment, treatment/testing and release/re-entry that was sent out to detention services. Currently 19 out of 23 have responded. | 6/30 | Public Safety |
| Schedule presentation by OOCC Director and DPSCS representative at upcoming MCAA Meeting (projected for August 2018) | 6/30 | Public Safety |
| Establish monthly reporting procedure for referrals of overdose victims on active Parole / Probation to DPSCS | 6/30 | Public Safety |

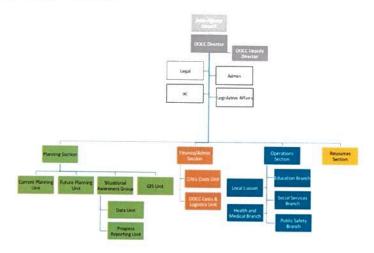
10. Objective: Support and standardize referral and linkage to treatment of repeat non-fatal overdose victims identified by law enforcement partners

Tasks:

| Task | Deadline | Responsible Entity |
|---------------------------------------------------------------------------------------------------------------------------|----------|---------------------------------------|
| Convene meeting of partners to review Heroin Response Strategy and referral process of repeat non-fatal overdose victims | 6/27 | Public Safety + Health and Medical |
| Review Heroin Coordinator roles / responsibilities and current assignments across Maryland in supporting referral process | 6/30 | Public Safety |
| Identify current best practices of referrals in jurisdictions from law enforcement to local health department partners | 6/30 | Public Safety |



OOCC Organizational Structure



Staffing List and Contact Information

Command and General Staff

| Position | Lead Agency | Name |
|-------------------------|-------------------------------|-----------------|
| OOCC Director | OOCC | Clay Stamp |
| OOCC Deputy Director | oocc | Birch Barron |
| Admin Support | MEMA | Lydia Simonaire |
| Legislative Affairs | Governor's Legislative Office | Chris Shank |
| Communications Director | oocc | Katie Kuehn |
| Legal | DHMH | Linda Bethman |

| Position | Lead Agency | Name |
|-------------------------------------------------------|-------------|------------------|
| Planning Section Chief | DHMH | Jessica Goodell |
| Current Planning Unit | DHMH | Genevieve Polk |
| Situational Awareness Group - Data Unit | GOCCP | Angelina Guarino |
| Situational Awareness Group – Data Unit | DHMH | Michael Baier |
| Situational Awareness Group – Progress Reporting Unit | DHMH | Smita Sarkar |
| Future Planning Unit | MEMA | Kyle Overly |
| GIS Unit | MEMA | MEMA GIS Unit |

| Position | Lead Agency | Name |
|-------------------------------|-------------|-----------------|
| Finance/Admin Section Chief | DBM | Nick Napolitano |
| Center Costs & Logistics Unit | MEMA | Donald Lumpkins |
| Crisis Costs Unit | DBM | Nick Napolitano |

| Position | Role | Agency | Name |
|---------------------------|---------|--------|-------------------|
| Operations Section Chie | ef | MEMA | John Broaddus Jr. |
| Social Services Branch | Lead | DHR | Bethany Brown |
| Health and Medical Branch | Lead | DHMH | Sara Barra |
| | Support | MIEMSS | Randy Linthicum |
| | Support | MIA | Joy Hatchette |



| Public Safety Branch | Lead | MSP | Michael Parker |
|----------------------|---------|------------------------|---------------------------------------------|
| | Support | DPSCS | Zola Rowlette and/or Latawyna Stallworth |
| | Support | DJS | Terrence Proctor |
| Education Branch | Lead | MSDE | Reginald Burke |
| | Support | MHEC | Emily Dow |
| Local Liaison Branch | Lead | MEMA | John Dulina and/or Terry Thompson |
| | Support | Baltimore Regional IMT | John Scholz |

| Position | Lead Agency | Name |
|-------------------------|-------------|------|
| Resources Section Chief | GOCCP | |

Operational Tempo

| Date | Time | Item | Participants |
|------------|------|------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| Mon 6/26 | 0930 | OOCC Operational Briefing | OOCC Lead and Support Members |
| Mon 6/26 | 1130 | Final versions of OOCC Action Plan and Operational Period Summary due to OOCC Director for signature | Situational Awareness Unit and Future Planning Unit |
| Mon 6/26 | 1200 | Distribute Operational Period Summary and OOCC Action Plan for next operational period | Planning Section |
| Mon 6/26 | 1045 | Planning Section Meeting | Planning Section |
| Weds 6/28 | 0930 | Operations Section Meeting 1 | Operations Branch |
| Thurs 6/29 | 1300 | Planning Section - Data Unit Meeting | Planning Section |
| Fri 6/30 | 0930 | JIC Meeting | JIC/Communications |